
HOUSE OF FRASER

CSV CATALOGUES MESSAGE FORMAT

A GUIDE FOR CONCESSION & CONSIGNMENT SUPPLIERS

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1. CSV PRICAT

1.1.1 CSV PRICAT EXAMPLE FILE

Your PriCat will contain a Header Row where you will insert a series of identification details and a Main Body separated by one carriage return / line feed where you will insert your Product and Price details. Please note there must be only one carriage return / line feed after your Header Row and Main Body. A second carriage return / line feed, or none, will result in your PriCat failing to load to EPOS.

If you wish to import Product and Price information to more than one department you must produce a separate PriCat for each.

An example of the Header Row and Main Body of a CSV file are listed below:

```

ASupplier0123,0123,1234567,Support@asupplier.com,C,1.0,20101231—Header Row
      ↕
      1 carriage return / line feed only
ASuppRef1,Product1 135X200,EAN13_CODE_01,ProdGrp1,67.50,,100.00
ASuppRef2,Product2 200X200,EAN13_CODE_02,ProdGrp1,65.00,,95.00
ASuppRef3,Product3 230X220,EAN13_CODE_03,ProdGrp2,115.00,,145.00
ASuppRef4,Product4 260X220,EAN13_CODE_04,ProdGrp2,115.00,,145.00—Main Body
      ↕
      1 carriage return / line feed only
  
```

1.1.2 CSV PRICAT EXAMPLE HEADER ROW

Each entry in the Header Row must be separated by a comma. Failure to 'comma separate' your data will result in your PriCat failing to load to EPOS.

```

ASupplier0123,0123,1234567,Support@asupplier.com,C,1.0,20101231
  1         2         3         4         5 6 7
  
```

No.	Field Name	Length	Description	Data Mandatory
1	Catalogue Name	40	<ul style="list-style-type: none"> Enter your supplier name followed by your HOF 4 digit Department ID If you are importing a PriCat to more than one department you must produce a separate PriCat for each and add the same supplier name followed by the different Dept ID to the Header Row NB you must maintain the same Catalogue Name each time you send your PriCat. Any change ie insertion of a space etc will result in your PriCat failing to load to EPOS 	Yes
2	Dept ID No.	4 digit	<ul style="list-style-type: none"> Enter your Dept ID. If you are a new Concession HOF will communicate this to you The Dept ID must have 4 digits. If your dept has only 3 digits, please add a leading zero 	Yes
3	Supplier ID No.	7 digit	<ul style="list-style-type: none"> Enter your supplier account number issued by HOF. If you are a new Concession HOF will communicate this to you Can be found on all HOF remittance advice documents 	Yes

No.	Field Name	Length	Description	Data Mandatory
4	Email Contact Address	N/A	<ul style="list-style-type: none"> Enter ONE email address of the PriCat contact. We will notify you via email to this address if your PriCat has or has not loaded to EPOS House of Fraser recommends that you include a 'group' email address in your header row ie an email address that contains several recipients. This will ensure that critical communications from HOF will be received by your organisation regardless of absence 	Yes
5	Catalogue Type	1	<ul style="list-style-type: none"> Enter "C" to signify complete PriCat ie all products and prices are included Enter "I" to signify an incremental catalogue ie not all prices / products are updated / included 	Yes
6	Catalogue Version	6	<ul style="list-style-type: none"> ie 1.0 = PriCat version 1; 1.1 = PriCat version 2 etc 	Yes
7	Effective From date	8	<ul style="list-style-type: none"> Please specify a date from 1 to 7 days ahead Format is YYYYMMDD, e.g. 20101231 for 31st December 2010. Once sent, a product's future price can be amended for that date, but another price cannot be sent for that product for a date earlier than that already loaded. 	Yes

1.1.3 CSV PRICAT EXAMPLE MAIN BODY

Each entry in the Main Body must be separated by a comma in the format detailed below. Failure to 'comma separate' your data will result in your PriCat failing to load to EPOS.

ASuppRef1,Product1	135X200,EAN13_CODE_01,ProdGrp1,67.50,,100.00	Main Body 1 carriage return / line feed (at end of the PriCat)
ASuppRef2,Product2	200X200,EAN13_CODE_02,ProdGrp1,65.00,,95.00	
ASuppRef3,Product3	230X220,EAN13_CODE_03,ProdGrp2,115.00,,145.00	
ASuppRef4,Product4	260X220,EAN13_CODE_04,ProdGrp2,115.00,,145.00	

1
2
3
4
5
6
7

No.	Field Name	Length	Description	Data Mandatory
1	Product Code	20	<ul style="list-style-type: none"> Internal product code ie A24113W etc Internal product code must be unique; duplication will result in your PriCat failing to load to EPOS. NB: If your Product Codes exceed the 20 length character limit (or are duplicated) we recommend you use the EAN13 in this field (in addition to the same EAN being inserted into your EAN 13 field). 	Yes
2	Product Description	40	<ul style="list-style-type: none"> Internal product description ie Duck Feather/Down Pillow et al Your descriptions must be alpha - numeric combinations NB: do not include commas in your product descriptions, a comma insertion will result in your PriCat failing to load to EPOS 	Yes
3	EAN 13	13	<ul style="list-style-type: none"> EAN13 or if you use UPC 12 you must add a leading 0 NB: EAN 13 / UPC 12 must be unique ie not 	Yes

No.	Field Name	Length	Description	Data Mandatory
			duplicated. Duplication will result in your PriCat failing to load to EPOS	
4	Product Group	20	<ul style="list-style-type: none"> Used to categorise your product ie range OR colour; style 	No
5	Current Sterling Selling Price	14,2	<ul style="list-style-type: none"> Current Sterling retail Selling Price of the product ie 12.00 (VAT inclusive) 	Yes
6	Image	N/A	<ul style="list-style-type: none"> No data should be inserted into this field. This field is no longer used by HOF but the field must be present in your product catalogue file if you are including €Euro prices in field #7 	No
7	Current Euro Selling Price	14,2	<ul style="list-style-type: none"> Current Euro retail Selling Price of the product ie €13.00 (VAT inclusive) NB: If you trade from HOF's Eire store you must provide a Euro price for ALL products in your PriCat ie if products are NOT ranged in Eire we will accept a zero value. NB: If you do NOT trade from Eire, leave this column blank 	Yes (If trading in the Republic of Ireland)

1.1.4 NAMING YOUR PRICAT FILE

Your PriCat should be named as:

- suppliernamedd-mm-yyyy-hh-mm-ss** ie **suppliername**25-07-2004-13-10-01

}
}
}

1
2
3

The choice of suffix for your files(s) rests with you. To distinguish the file from other retailer file(s) it may be beneficial to use the suffix: .HOF.

No.	Field Name	Explained	Mandatory
1	Suppliername	<ul style="list-style-type: none"> Your supplier name You must use a different name if importing to more than one department 	Yes
2	dd-mm-yyyy	<ul style="list-style-type: none"> Date file was sent ie 25-07-2004 	Yes
3	hh-mm-ss	<ul style="list-style-type: none"> Time file was sent ie 13-10-01 - 13 hrs - 10 minutes and 1 second 	Yes

1.1.5 File Header Checks

See 1.1.2 for full content descriptions and data rules

Field Name	Length	Example
Catalogue Name	40	<ul style="list-style-type: none"> ASupplier0123
Dept ID No.	4 digit	<ul style="list-style-type: none"> 0123
Supplier ID No.	7 digit	<ul style="list-style-type: none"> 1234567
Email Contact Address	N/A	<ul style="list-style-type: none"> Helpdesk@asupplier.com
Catalogue Type	1	<ul style="list-style-type: none"> C I
Catalogue Version	6	<ul style="list-style-type: none"> 1.0
Effective from date	8	<ul style="list-style-type: none"> 20101231

1.1.6 Product Information Checks

See 1.1.3 for full content descriptions and data rules

Field Name	Length	Example
Product Code	20	• ASuppRef1
Product Description	40	• Product1 135X200
EAN 13	13	• EAN13_CODE_01
Product Group	20	• Sheet
GBP Selling Price	14,2	• 67.50
Image File Name	N/A	• Not Used
Euro Selling Price	14,2	• 110.00

1.1.7 Points to Remember

Any erroneous products in a PPI file will not be loaded. Details of these will appear in the file attachment.

Note all valid products will however be processed successfully.

When sending corrected products, please ensure that the corrected file only contains those products which failed previously.

2. ERRORS TO AVOID WHEN BUILDING A CSV PRICAT

2.1.1 Missing Comma Error

A	Missing Comma (highlighted)
	ASuppRef1,Product1 135X200↓EAN13_CODE_01,ProdGrp1,67.50,,70.00
	Comma Separated (inserted)
	ASuppRef1,Product1 135X200,EAN13_CODE_01,ProdGrp1,67.50,,70.00
All fields in your PriCat are separated by commas, failure to 'comma separate' your PriCat will result in it being rejected and failing to load to EPOS	

2.1.2 Insertion Comma Error

B	Insertion Comma Error (highlighted)
	ASuppRef1,Coctail forks,↑set of 6,EAN13_CODE_01,ProdGrp1,67.50,,...
	Comma Separated (removed)
	ASuppRef1,Coctail forks set of 6,EAN13_CODE_01,ProdGrp1,67.50,,...
Do not include commas in your product descriptions. Insertion of a comma will result in your PriCat being rejected and failing to load to EPOS	

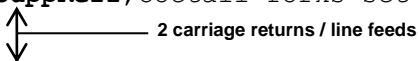
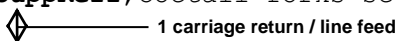
2.1.3 EAN Duplication

C	EAN duplication
	ASuppRef1,Coctail forks set of 6,EAN13_CODE_01,ProdGrp1,67.50,,...
	Unique EAN
	ASuppRef2,Coctail forks set of 6,EAN13_CODE_02,ProdGrp1,67.50,,...
If your PriCat contains products with the same EAN the PriCat will be rejected and will not load to EPOS. Our business rules allow one EAN to exist within one department ie we do not allow EAN duplication across (or in this case within) product departments	



2.1.4 Product Code Duplication

D	Product Code duplication
	ASuppRef1,Product 6-2182,EAN13_CODE_01,ProdGrp1,67.50,,70.00
	ASuppRef1,Product 6-2198,EAN13_CODE_02,ProdGrp1,67.50,,70.00
	Unique Product Code
	ASuppRef1,Product 6-2182,EAN13_CODE_01,ProdGrp1,67.50,,70.00
	ASuppRef2,Product 6-2198,EAN13_CODE_02,ProdGrp1,67.50,,70.00
If your PriCat contains products with the same Product Code reference the PriCat will be rejected and will not load to EPOS.	


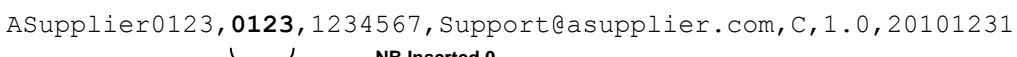
2.1.5 Incorrect Number of Carriage Returns / Line Feeds

E	Too many Carriage Returns / Line Feeds after the PriCat main body
	ASuppRef1,Coctail forks set of 6,EAN13_CODE_01,ProdGrp1,67.50,,... 
	One Carriage Return / Line Feed
	ASuppRef1,Coctail forks set of 6,EAN13_CODE_01,ProdGrp1,67.50,,... 
There must be one carriage return / line feed between your header and main body and one carriage return / line feed after your main body. Any transgression from this rule will result in your file failing to load to EPOS	

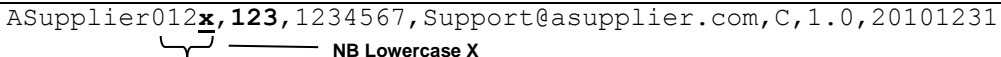
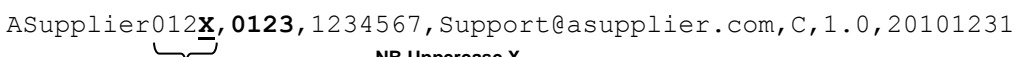
2.1.6 Changing Catalogue Name in PriCat Header

F	Catalogue Name One
	ASupplier0123, 0123, 1234567, Support@asupplier.com, C, 1.0, 20101231 
	Catalogue Name Two - Name Changed
	A Supplier 0123, 0123, 1234567, Support@asupplier.com, C, 1.0, 20101231 
	You must maintain the same Catalogue Name each time you send your PriCat. Any change, ie insertion of a space etc, will result in your PriCat failing to load to EPOS

2.1.7 Dept ID No. Missing Zero

G	Header Row One
	ASupplier0123, 123, 1234567, Support@asupplier.com, C, 1.0, 20101231 
	Header Row Two
	ASupplier0123, 0123, 1234567, Support@asupplier.com, C, 1.0, 20101231 
	Your Dept ID No. must have a leading 0. Any change, ie removal of zero, will result in your PriCat failing to load to EPOS

2.1.8 Lowercase Letter Inserted in Supplier ID

H	Header Row One
	ASupplier012x, 123, 1234567, Support@asupplier.com, C, 1.0, 20101231 
	Header Row Two
	ASupplier012X, 0123, 1234567, Support@asupplier.com, C, 1.0, 20101231 
	Your Supplier ID - if it contains a letter - must list the letter as uppercase and not lowercase. Insertion of a lowercase letter will result in your PriCat failing to load to EPOS

3. EXAMPLE CSV CATALOGUE

ASupplier0123,0123,1234567,Support@asupplier.com,C,1.0,20101231

ASupRef1,Product1,EAN13_CODE_01,ProdGrp1,67.50,,100.00

ASupRef2,Product2,EAN13_CODE_02,ProdGrp1,65.00,,95.00

ASupRef3,Product3,EAN13_CODE_03,ProdGrp2,115.00,,145.00

ASupRef4,Product4,EAN13_CODE_04,ProdGrp2,115.00,,145.00