

HOUSE OF FRASER



SEDEX SUPPLIER GUIDANCE FOR MEMBERSHIP REGISTRATION, ACCOUNT SET UP, ETHICAL AUDIT DOWNLOADING, LINK UP TO HOUSE OF FRASER (HOME) AND OTHERS.

<http://www.sedexglobal.com/>

All Home suppliers of House of Fraser Private Label products (Linea, Casa Couture, Pied a Terre, Kenneth Cole etc) are required to join SEDEX, complete the SEDEX on line ethical audit questionnaire, download all factory audit reports and corrective actions and factory certificates and set link up with House of Fraser Home account.

The House of Fraser Home Sedex number is: S956726510467

Other House of Fraser Department SEDEX numbers are:-

- Menswear Sedex Number S000000042435
- Womenswear Sedex Number S000000044738

What is SEDEX:

Sedex is a not for profit membership organisation dedicated to driving improvements in ethical and responsible business practices in global supply chains.

As the largest collaborative platform for sharing ethical supply chain data, Sedex is an innovative and effective supply chain management solution, helping you to reduce risk, protect your company reputation and improve supply chain practices.

Sedex has 2 main aims:

1. to ease the burden on suppliers facing multiple audits, questionnaires and certifications
2. to drive improvements in the ethical performance of global supply chains

Sedex core product: is a secure, online database which allows members to store, share and report on information in 4 key areas:

- Labour Standards
- Health & Safety
- The Environment
- Business Ethics

SEDEX guidance information can be obtained from their web link –

<http://info.sedexglobal.com/GuidancePacks.html>

Guidance provided is listed in the following SEDEX sheets and assistance can be sought from their helpline weblinks -

UK Helpdesk

tel. +44 (0)20 7902 2320

email: helpdesk@sedexglobal.com

skype: sedex_london

US/Canada Helpdesk

tel. +1 888 487 6146

email: helpdesk@sedexglobal.com

skype: sedex_london

China Helpdesk

tel. +86 (0)21 6103 1622

email: helpdeskchina@sedexglobal.com

skype: sedex_china

Sedex Head Office

24 Southwark Bridge Rd,

London

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Store Support Centre, 27 Baker Street, London, W1U 8AH, T 020 7003 4000, F 020 7003 4001, www.houseoffraser.co.uk

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If you have any queries or experience any difficulty in setting up your SEDEX account or link with House of Fraser then please contact the SEDEX help lines above.

Regards,
Bill Stewart - Senior Technologist (Home)
wstewart@hof.co.uk

Date: 03 August 2012

SEDEX GUIDANCE



Supplier Guidance Packs 2011

English

- [Supplier Guidance Pack Introduction](#)
- [Stage 1 - Registration Instructions for Suppliers](#)
- [Stage 2 - Supplier Account Set Up Instructions](#)
- [Stage 3 - How to Add an Ethical Audit Report](#)
- [Stage 4 - Linking Suppliers to Customers Guidance for Intermediaries](#)
- [Stage 5 - Renewing Your Membership](#)
- [Stage 6 - Sedex Supplier Account Set Up Instructions: Optional Functionalities](#)

Español

- [Etapa 1. Sedex: Instrucciones de registro para proveedores](#)
- [Etapa 2. Sedex: Instrucciones para la configuración de cuentas de proveedores](#)
- [Etapa 3. Sedex: ¿Cómo añadir una auditoría ética?](#)
- [Etapa 4. Sedex: Guía de Vinculación de proveedores a clientes para agentes e intermediarios](#)
- [Etapa 5. Sedex: Renovar su afiliación](#)
- [Etapa 6. Instrucciones de configuración de la cuenta de proveedor de Sedex: funciones opcionales](#)

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Français

- [Dossier d'aide aux fournisseurs de Sedex](#)
- [1ère étape. Sedex : Instructions d'enregistrement pour les fournisseurs](#)
- [2è étape. Sedex : Instructions de paramétrage du compte fournisseur](#)
- [3è étape. Sedex : Comment ajouter un audit éthique?](#)
- [4è étape. Sedex : Relier les fournisseurs aux clients: consignes pour les agents et intermédiaires](#)
- [5è étape. Sedex : Renouveler votre adhésion](#)
- [6è étape. Instructions de paramétrage du compte fournisseurs Sedex : fonctionnalités](#)

Italiano

- [Guida fornitori Sedex](#)
- [Fase 1. Sedex: istruzioni di registrazione per fornitori](#)
- [Fase 2. Sedex: Istruzioni per il proseguimento account per fornitori](#)
- [Fase 3. Sedex: Come inserire una revisione etica](#)
- [Fase 4. Sedex: Guida per collegare fornitori a clienti per agenti e intermediari \(LSTC\)](#)
- [Fase 5. Sedex: Rinnovo dell'affiliazione](#)
- [Fase 6. Istruzioni di apertura account per fornitori Sedex: funzioni opzionali](#)

Português

- [Pacote de Orientação ao Fornecedor Sedex](#)
- [Estágio 1. Sedex: Instruções para registro de fornecedores](#)
- [Estágio 2. Sedex: Instruções para gerenciamento de conta de fornecedor](#)
- [Estágio 3. Sedex: Como acrescentar uma auditoria ética](#)
- [Estágio 4. Sedex: Vinculação de fornecedores a clientes – agentes e intermediários](#)
- [Estágio 5. Sedex: Renovação da filiação](#)
- [Estágio 6. Conta de Fornecedor Sedex Instruções de Gerenciamento: Funcionalidades opcionais](#)

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Türk

- [Sedex Tedarikçi Kılavuz Paketi](#)
- [1. Basamak. Sedex: Tedarikçiler İçin Kayıt Talimatları](#)
- [2. Basamak. Sedex: Tedarikçi Hesabı Açma Talimatları](#)
- [3. Basamak. Sedex: Etik Denetim Ekleme](#)
- [4. Basamak. Sedex: Tedarikçiler ile Müşteriler Arasında Bağlantı Kurma \(LSTC\). Temsilci ve Aracılar İçin Kılavuz](#)
- [5. Basamak. Sedex: Üyelik Yenileme](#)
- [6. Basamak. Sedex Tedarikçi Hesabı Kurma Talimatları: İsteğe Bağlı İşlevler](#)

Русский

- [Комплект рекомендаций Sedex для поставщиков](#)
- [Этап 1. Sedex: Инструкции по регистрации для поставщиков](#)
- [Этап 2. Sedex: Инструкции по настройке учетной записи поставщика](#)
- [Этап 3. Sedex: Введение информации об этической инспекции](#)
- [Этап 4. Sedex: Связь поставщиков с заказчиками для агентов и посредников](#)
- [Этап 5. Sedex: Продление членства](#)
- [Этап 6. Sedex: Инструкции по настройке учетной записи поставщика. Дополнительные функции](#)

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